

 Excellence Health Care Solutions التميز في الرعاية الصحية	Excellence Healthcare Solutions	Quality Manual
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Quality Policy

EHCS was established in 2010 and offers the following services for the healthcare sector (Private & Public) in Jordan: Training, Application, Consultation, Service for medical equipment and Sale of medical equipment & consumables.

The company is committed to ensure the provision of high-quality services, through:

1. Implement the quality management system ISO 9001: 2015 and continuous improvement of the system by setting and review the objectives continually and raise the quality of the offered services.
2. Compliance with all local laws and regulations, instructions and related specifications.
3. Raise the employee awareness and commitment of the quality management policy ISO 9001: 2015.
4. Maintain the highest level of customer satisfaction on the provided services.
5. Create the conditions and train skilled personnel to achieve the desired level.
6. Study the internal and external environment and analyze risks and opportunities in order to provide the services within the customer's requirements and to enhance the performance continuously.

General Manager

Adnan Ziadat

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